

Return terms spare parts Thiele&Kor Plastics Machinery BV:Conditions:

Return delivery of parts and components can only occur with the consent of TKPM. A redelivery must always be signed in to TKPM by the customer.

Please return deliveries to Sierd Mulder:

Phone: +31 30-7111396

s.mulder@tkpm.eu

Return costs:

Unused: TKPM calculates 5% of the selling price for parts and components which are returned unused.

Used for testing: TKPM will charges 10% of the selling price for parts and components that are returned by the customer. Parts which have been used for short-term testing on the machine are always controlled by the supplier, after approval and acceptance this will be credited by the supplier. The possible resulting costs are for the customer.

Shipment: The freight cost for both delivery and return delivery are for the customer. It is possible that TKPM requests to return the parts directly to the factory. You will receive the return papers by e-mail, these have to be filled in completely and send back to the factory.

Excluded from return:

- Parts and components which are manufactured specially on commission.
- Parts that are used for a longer periode (over 2 weeks).
- Parts which have not been purchased detectable at TKPM.
- Products with a retail under € 25.00